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AT&T Troubleshoot & Resolve - Telephone



IDENTIFY PROBLEM TROUBLESHOOTING CONTACT INFORMATION

REVIEW & SUBMIT THANK YOU - Your trouble report for **650-364-0253** has been submitted.

A confirmation email will be sent to pacbell@catwhisker.org.*

You may print this page for your records.

If you need to check the status of your current report, you can check online any time at att.com/repair. Choose the check status option.

Trouble Report Summary

Type of Problem:

Low telephone wire

Problem Description:

Tree branch fell on overhead phone line detaching it from roof of house. Line was on the street a neighbor tied it to a fence post.

Technician Arrival Time:

Anytime on Monday, July 9

The technician arrival time above is when a technician will visit your location. Service may be restored outside of this time frame.

Estimated Restoral Time:

8:00 PM Monday, July 9

Please be advised that the time to repair is subject to change due to unforeseen circumstances.

Contact Information

Contact Name:

David Wolfskill

Contact Number:

364-364-0253

Email Address:

pacbell@catwhisker.org

Access Information:

Will need ladderlift

*Every attempt will be made to send a confirmation email.

att.com/support



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